

Contact us

ESSENTIAL INFORMATION

To help us to help you, please use the most appropriate web address or phone number for the service you need.

Our Customer Service Centre can answer most of your direct-dial calls on weekdays (except public holidays) from 8am until 6pm. Please use the numbers below. For your convenience, Heritage Services, Libraries and Lifelong Learning are open seven days a week. If you're unsure which number to call, please phone 01522 552222 (weekdays only).

Full details are available at www.lincolnshire.gov.uk/contactthecouncil

BLUE BADGE SCHEME

Visit www.lincolnshire.gov.uk/bluebadge or call 01522 782232

CALLCONNECT

Visit www.lincinterconnect.com or call 0345 234 3344 (for Welland CallConnect, covering the Stamford and Peterborough areas, visit www.wellandcallconnect.co.uk or call 0345 263 8153)

COMMUNITY TRANSPORT

including Lincolnshire's 24 voluntary/community car schemes

Visit www.lincstravel.info or call 01522 550129

EDUCATION

Visit www.lincolnshire.gov.uk/education or call 01522 782030

FAMILY INFORMATION SERVICE

Visit www.lincolnshire.gov.uk/fis or call 0800 195 1635

FOSTERING AND ADOPTION

Visit www.lincolnshire.gov.uk/fostering or www.lincolnshire.gov.uk/adoption or call enquiry line 0800 093 3099

FREE SCHOOL MEALS

To apply for free school meals, contact your child's school

HERITAGE SERVICES

including museums, heritage attractions and archives

Visit www.lincolnshire.gov.uk/visiting or call 01522 782040

HIGHWAYS AND PLANNING

including Household Waste Recycling Centres

Visit www.lincolnshire.gov.uk/highways or call 01522 782070 – for out of hours highways emergencies, please call 101

LIBRARIES

Visit www.lincolnshire.gov.uk/libraries or call 01522 782010

LIFELONG LEARNING

Visit www.lincolnshire.gov.uk/lifelonglearning or call 01522 782011

REGISTRATION OF BIRTHS, DEATHS, MARRIAGES AND CIVIL PARTNERSHIPS

Visit www.lincolnshire.gov.uk/registration or call 01522 782244

SCHOOLS TRANSPORT

Visit www.lincolnshire.gov.uk/schools or call 01522 782020

SOCIAL CARE

• Children – visit www.lincolnshire.gov.uk/caringforchildren

or call 01522 782111

• Adults – visit www.mychoicemycare.org.uk

or call 01522 782155

• Carers Team – visit www.lincolnshire.gov.uk/carers

or call 01522 782224

• Emergency out of office hours – call 01522 782333

TRADING STANDARDS

for Citizens Advice Consumer Service

Visit www.lincolnshire.gov.uk/tradingstandards or call 03454 040 506

WELLBEING SERVICE

helping people aged 18 and above to live independently

Visit www.lincolnshire.gov.uk/wellbeingsservice

or call 01522 782140

ONLINE

Visit www.lincolnshire.gov.uk/contactthecouncil for a full list of our numbers or, to access our online services, www.lincolnshire.gov.uk/doitonline

To leave feedback about the council's services please go to www.lincolnshire.gov.uk/feedback

Visit the web version of County News at www.lincolnshire.gov.uk/countynews



EMAIL

Contact us at customer_services@lincolnshire.gov.uk (for social care, email csc_socialcare@lincolnshire.gov.uk)



FACEBOOK

Like us at www.facebook.com/LincolnshireCC



TWITTER

Follow us @LincolnshireCC



BY POST

Write to Customer Service Centre, Serco on behalf of Lincolnshire County Council, Thomas Parker House, 13/14 Silver Street, Lincoln, LN2 1DY

TRANSLATION SERVICE

Available on the county council numbers listed and includes an interpreter if needed

CONTACTING YOUR COUNTY COUNCILLOR

Visit www.lincolnshire.gov.uk/localdemocracy or call 01522 782060

DISTRICT COUNCILS

Contact your district council for council tax, housing benefit and waste collection queries. Please visit www.lincolnshire.gov.uk/contactthecouncil

PARISH AND TOWN COUNCILS

To find your parish or town council, visit www.lincolnshire.gov.uk/localdemocracy or call the Lincolnshire Association of Local Councils on 01673 866596/863417