



Stukeley  
Federation

# **Parent Code of Conduct Policy**

**in support of**

**William Stukeley CE Primary School**

**and**

**Deeping St. Nicholas Primary School**

**Policy approved by Full Governing Body: January 2023**

**Policy to be reviewed: January 2025**

## **PARENT CODE OF CONDUCT POLICY**

### **Introduction**

We are extremely fortunate that most of our parents and carers are friendly and supportive towards the school and we value this approach. We recognise that educating children is a process that involves partnership between parents, class teachers and the school community and we encourage this mutual support.

As a partnership, our parents/carers should understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

### **Purpose**

The purpose of this policy is to provide a reminder to parents, carers and visitors to our school about the expected conduct. This is so that we can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

### **Guidance**

We expect parents, carers and visitors to:

- Respect the caring ethos and values of our school.
- Understand that both teachers and parents need to work together for the benefit of their children.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the school's view to bring about a peaceful solution to any issue before any escalation.
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach the school to help resolve any issues of concern by making an appointment to meet with the class teacher in the first instance or with a phase leader of a particular year group or with our Pastoral Lead, the Headteacher is not always best placed to help with a concern, but will do so, if other routes are not possible.
- Remember how busy members of staff are during the school day, particularly first thing in the morning and where you need to speak with a member of staff make an appointment to do so at a time when they can give you their full attention.
- Avoid using staff as threats to reprimand children's behaviour.

**To support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:**

- Behaviour which interferes or threatens to interfere with the operation of a classroom, the office area or any other area of the school grounds, including team matches and before and after school clubs.
- Using loud/or offensive language, swearing, using disrespectful language or displaying temper anywhere on school grounds.
- Abusive or threatening e-mails or text/voicemail/phone messages, or other written communication, to children or staff.
- Dictating behaviour to staff about how their professional duties will be discharged.
- Speaking to members of staff at the school in a manner which is aggressive, demanding or intimidating, including invading their personal space.
- Threatening to harm a member of school staff, Governor, visitor, fellow parent/carer or student regardless of whether the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Offensive or derogatory comments regarding the school or any of the students/parent/staff, at the school on Facebook or other social sites. (See below). Any concerns you may have about the school must be made through the appropriate channels by speaking to the class teacher, phase leader, Pastoral Lead, Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned, using the appropriate complaints procedure.
- The use of physical aggression towards another adult or child.
- Approaching someone else's child to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking (including electronic cigarettes) and consumption of alcohol or other drugs whilst on school property.
- Bringing dogs on to school premises (excluding assistance dogs).

Should any of the above behaviour occur on school premises, the school may feel it is necessary to contact the appropriate authorities and if necessary, restrict access to the school or even ban the offending adult.

Clearly, in serious instances where the peace is breached or the criminal law broken the school will also involve the police.

We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

## **Inappropriate use of Social Network Sites**

Social media websites are being used increasingly to fuel negative conversations, campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents or families.

The school seeks to teach pupils the importance of appropriate and responsible use of social media and it is therefore vital that everyone in the school community, including parents and carers lead by example.

The Governors consider the use of social media websites, in this way, as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned in line with the school complaints policy.

If any student or parent/carer of a child/ren being educated in the school is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site.

All social network sites have clear rules about the content, which can be posted, on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or student removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying. Thankfully such incidents are extremely rare.

Please note:

This policy reflects the expectations we have in school for our staff.

Could parents please ensure they make all persons, responsible for collecting their children, aware of this policy.